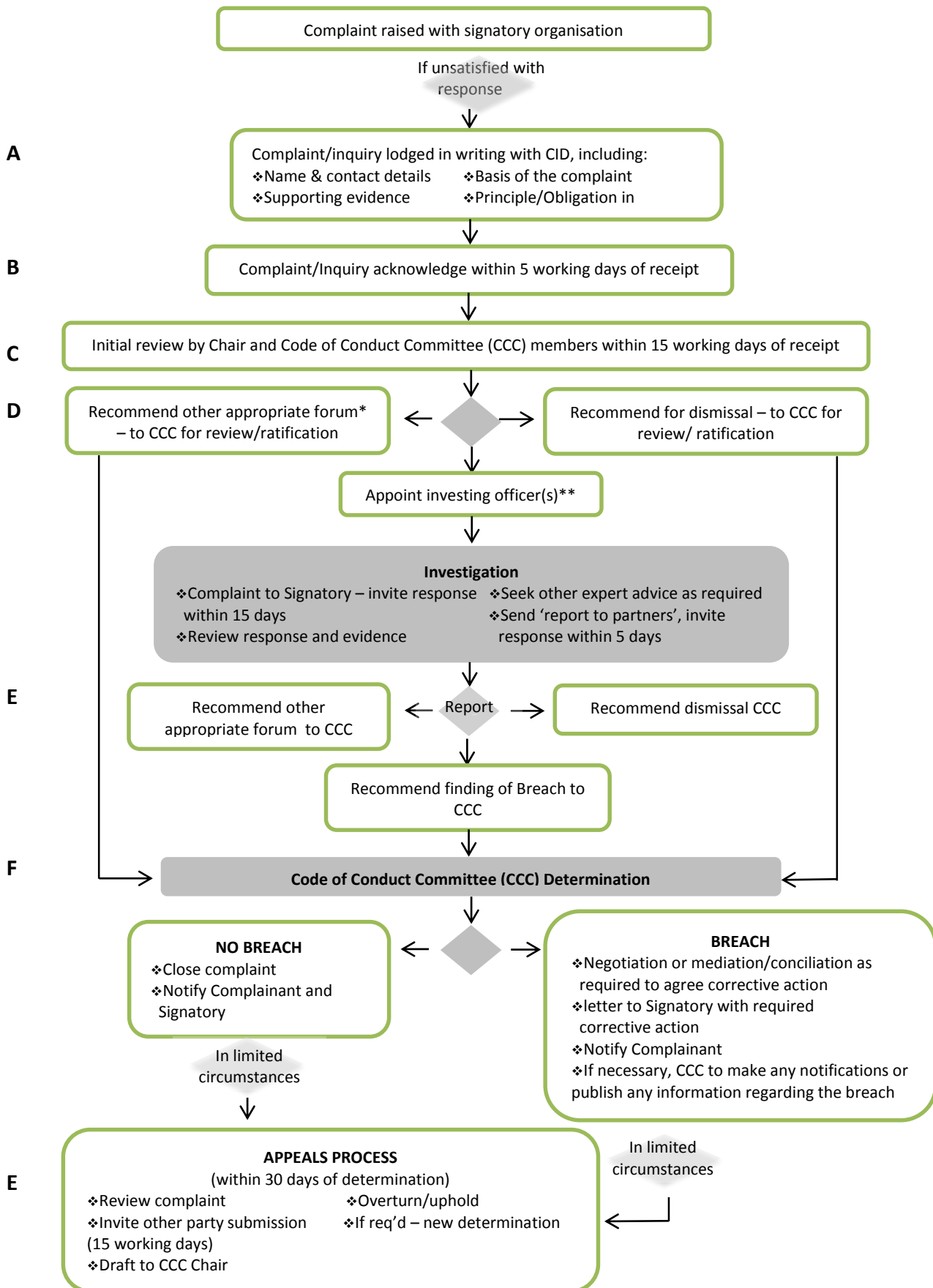


Code of Conduct Complaints Handling Process Flowchart



*Appropriate forums may (but are not limited to) include Charities Services New Zealand, the Employment Relations Authority, Human Rights Commission, Inland revenue, the Privacy Commissioner.

**An is a member of the CCC appointed to conduct an investigation into a complaint.